



Family Practice Approach Training Project

Project Information

- ◆ Department: IAPH
- ◆ Unit: IAPH

OBJECTIVE

To strengthen primary healthcare in Jordan by piloting the Family Practice Approach in collaboration with the World Health Organization (WHO) and the Ministry of Health (MoH). The project aims to establish and train multidisciplinary Family Health Teams in selected primary healthcare centers to deliver comprehensive, continuous, and people-centered care. It focuses on improving service quality, strengthening care coordination, enhancing preventive and chronic disease management, and promoting community engagement. The pilot will generate evidence and practical lessons to support the national scale-up of the family practice model as a key step toward achieving Universal Health Coverage in Jordan.

BENEFICIARIES

The primary beneficiaries are physicians, nurses, and community health workers, who will benefit from specialized training and capacity building. Patients and families at the pilot primary healthcare centers will benefit from improved access to continuous and higher-quality care. The Ministry of Health will also benefit from a tested model to support national scale-up.

REGIONS OF WORK

Primary Health Care Centers across multiple governorates in Jordan, including Amman, Zarqa, Irbid, Madaba, and Karak

PROJECT PHASES

This project consists of four main phases:

Project Initiation and Planning: finalize inception report, confirm pilot sites, governance, tools, and implementation timeline with MoH and WHO.

Project Implementation: During this phase, EMPHNET|IAPH will deploy an evidence-based blended diploma training program in Integrated Primary Health Care on IAPH's Learning Management System (LMS). This includes adapting and approving the training curriculum, delivering online modules complemented by face-to-face clinical skills sessions and direct mentorship, conducting module assessments and a final exam for certification, and implementing a structured feedback process with trainers and the Ministry of Health to identify gaps and guide continuous curriculum improvement.

In close coordination MoH, EMPHNET|IAPH will pilot the family practice approach training by developing a detailed implementation plan for seven selected clinics, including team selection and protocols, and will provide on-site coaching and support to guide clinical practice, address challenges, and ensure adherence to family practice standards and continuity-based care.

Project Monitoring and Evaluation: EMPHNET|IAPH will monitor pilot progress through regular data collection, supportive supervision visits and monthly check-ins with the MoH, while the senior technical team leader will produce a final pilot report with results and recommendations. Ongoing coordination will be maintained through bi-monthly meetings and progress reports to MoH and WHO to address implementation issues in a timely manner.

Project Closure: The project will achieve its overall goal by delivering a blended training and pilot implementation that equips Family Health Teams with practical skills and evidence to support people-centered primary healthcare, strengthening continuity of care, and providing a validated model and recommendations to inform national scale-up in coordination with the Ministry of Health and WHO.

PROJECT DESCRIPTION

This project aims to strengthen primary healthcare in Jordan by piloting the Family Practice Approach in collaboration with the Ministry of Health and the World Health Organization (WHO). EMPHNET|IAPH will implement a blended training program targeting 100 general practitioners and 100 nurses, including a Training-of-Trainers component, online modules delivered through the IAPH Learning Management System, face-to-face workshops, and ongoing field mentorship.

The approach will be piloted in selected primary healthcare centers, supported by structured supervision, coaching, and continuous monitoring to ensure effective implementation. Project progress and outcomes will be systematically evaluated, documented, and reported to the Ministry of Health and WHO, generating evidence and operational insights to support the national scale-up of team-based, people-centered primary healthcare services in Jordan.

Project Start and End Date	July, 2025 – July, 2026
Partner Organizations	Ministry of Health
Funded by	WHO

Currently . . .

The project focuses on strengthening primary healthcare in Jordan through a people-centered family practice approach by delivering blended training and piloting family practice interventions in selected primary healthcare centers.

An integrated primary healthcare diploma online course has been developed on the IAPH LMS, with more than 300 healthcare provider enrolled from 17 primary care centers, and 25 participants successfully completed the Training of Trainers workshop, forming the initial pool of certified trainers to support in person implementation and supervision.

Furthermore, an orientation workshop for the pilot implementation of the Family Health Teams (FHT) Approach was conducted for 21 consultants who will support on-the-ground coaching and mentorship during the pilot phase. The workshop introduced the core principles and operational components of the FHT model and prepared consultants for practical implementation within their respective facilities.

What's next . . .

Following the completion of the orientation workshop, the project will proceed with the field implementation phase of the Family Health Teams (FHT) Approach in the selected primary healthcare centers.

EMPHNET–IAPH will initiate structured on-site coaching and supportive supervision visits to the seven pilot primary healthcare centers. These visits will support Family Health Teams in applying the FHT model in practice, including strengthening team coordination, improving patient flow and continuity of care, enhancing patient registration and follow-up systems, and ensuring adherence to family practice principles.

Consultants and trained facilitators will provide hands-on mentorship to healthcare providers, monitor implementation progress, identify operational challenges, and support practical problem-solving within each facility.

In parallel, the blended training component will continue through the ongoing Integrated Primary Health Care Diploma delivered via IAPH LMS platform, alongside scheduled in-person clinical skills workshops. These in-person sessions will reinforce practical competencies, strengthen clinical application of family practice principles, and ensure alignment between theoretical learning and real-world implementation.

EMPHNET–IAPH will also conduct regular monitoring and documentation of implementation progress, including collecting performance indicators, tracking service delivery improvements, and assessing team functionality. Monthly progress reviews and coordination meetings will be held with the Ministry of Health and WHO to ensure alignment, address challenges, and guide continuous improvement.

The findings from the pilot phase will be consolidated into a comprehensive evaluation report, documenting outcomes, lessons learned, and recommendations. These results will inform decision-making for the potential scale-up and institutionalization of the Family Health Teams Approach across additional primary healthcare centers in Jordan.

By the Numbers

More than 300 physicians and nurses registered in the Integrated Primary Health Care online IAPH diploma which was developed and rolled out during the first phase of the project

25 participants completed to FHT ToT workshop

7 centers were selected to conduct face-to-face sessions and coaching to the FHT

21 consultants were oriented and prepared to provide coaching and mentorship during the pilot implementation phase.

Commented [N1]: Check the entire box and if you want to use IAPH's info

GHD|EMPHNET Information: Global Health Development (GHD) and Eastern Mediterranean Public Health Network (EMPHNET) works at achieving its mission by responding to public health needs with deliberate efforts that allow for health promotion and disease prevention.

◆ Abdallah Ben Abbas St, Building
No. 42, Amman, Jordan

◆ Tel: +962-6-5519962

◆ Fax: +962-6-5519963

◆ www.emphnet.net